

6100 Waters Avenue - Apt. 97
Savannah, Georgia 31406

January 17, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

Dear Mr. Ashcroft:

I am writing you today to express my opinion in regards to the Microsoft anti-trust dispute. I support Microsoft in this dispute, and I favor the settlement reached in November. This settlement is complete and thorough, and I am anxious to see this dispute resolved permanently.

Microsoft has agreed to carry out provisions in this agreement, such as: designing future versions of Windows to provide a mechanism to make it easy for computer makers, consumers, and software developers to promote non-Microsoft software within Windows. The mechanism will make it easy to add or remove access to features built into Windows or to non-Microsoft software. Microsoft has pledged to create more opportunities for competing companies.

Microsoft is a company that delivers quality product to the marketplace. I have used Microsoft's products for years now, and I hope I will be able to enjoy these products for years to come. Please do your part to stop litigation against Microsoft. Thank you for your support.

Sincerely,

Anna Gounaris

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